

Appendix -II

QUESTIONNAIRE FOR USERS

TOPIC OF RESEARCH: LIBRARY SERVICES IN MEDICAL AND PARAMEDICAL COLLEGES IN ASSAM: ANALYTICAL STUDY

Being conducted by:

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General Information:

Name

.....

Name of the Library.....

1. Designation:

1.1 Faculty

1.2 Student

1.3 Research Scholar

1.4 Other Staff

2. Age:

2.1 Below 20

2.2 21-30

2.3 31-40

2.4 41-50

2.5 50 and above

3. Sex:

3.1 Male

3.2 Female

4. Is your college library important to you?

4.1 Extremely important

4.2 Very important

4.3 Important

4.4 Less important

4.5 Not important.

5. How often do you visit the library?

5.1 Daily

5.2 Twice a week

5.3 Three times a week

5.4 Four Times a week

5.5 Five Times a week

5.6 Once a week

6 How satisfied are you the present library hours?

6.1 Extremely satisfied

6.2 Very satisfied

6.3 Satisfied

6.4 Less satisfied

6.5 Not satisfied

7. Your Discipline is:

Medical

Paramedical

Note: Please encircle (i) the appropriate

8. Purpose of visit the library?

	More Often	Weekly	Monthly	Quarterly	Less Often
8.1 Look for a book	5	4	3	2	1
8.2 Consult reference material	5	4	3	2	1
8.3 Look for a journal article	5	4	3	2	1
8.4 Consult with librarian	5	4	3	2	1
8.5 Use as a place to study	5	4	3	2	1
8.6 Photocopy	5	4	3	2	1
8.7 Borrow Books	5	4	3	2	1
8.8 Review Newly arrived items	5	4	3	2	1
8.9 Use Library Computer	5	4	3	2	1
8.10 Browse the shelves	5	4	3	2	1

9. How **IMPORTANT** are the following **SOURCES OF INFORMATION** for your study?

	Extremely important	Very important	Important	Less important	Not important
9.1 Your university library	5	4	3	2	1
9.2 Departmental library	5	4	3	2	1

9.3 Personal collection	5	4	3	2	1
9.4 Faculty or other students	5	4	3	2	1
9.5 Internet/Web sources	5	4	3	2	1
9.6 Other libraries	5	4	3	2	1

10. Please indicate the **IMPORTANT** of the following **LIBRARY COLLECTIONS** for your work

	Extremely	Very	Important	Less	Not
	important	important		important	important
10.1 Book	5	4	3	2	1
10.2 Research Report	5	4	3	2	1
10.3 Journals	5	4	3	2	1
10.4 Reference collections	5	4	3	2	1
10.5 Microform collections	5	4	3	2	1
10.6 Special collections	5	4	3	2	1
10.7 Audiovisual items	5	4	3	2	1
10.8 Conference					
Proceedings	5	4	3	2	1
10.9 Newspapers and Magazines	5	4	3	2	1
10.10 CBT packages	5	4	3	2	1
10.11 Online database/Internet	5	4	3	2	1
10.12 Govt. Collections	5	4	3	2	1
10.13 WHO collections	5	4	3	2	1

11. Please indicate your **SATISFACTION** with the **LIBRARY COLLECTIONS**.

	Extremely satisfied	Very satisfied	Satisfied	Less satisfied	Not satisfied
11.1 Book	5	4	3	2	1
11.2 Research Roprt	5	4	3	2	1
11.3 Journals	5	4	3	2	1
11.4 Reference collections	5	4	3	2	1
11.5 Microform collections	5	4	3	2	1
11.6 Special collections	5	4	3	2	1
11.7 Audiovisual items	5	4	3	2	1
11.8 Conference proceeding	5	4	3	2	1
11.9 Newspapers and Magazines	5	4	3	2	1
11.10 CBT packages	5	4	3	2	1
11.11 Online database/Internet	5	4	3	2	1
11.12 Govt. Collections	5	4	3	2	1
11.13 WHO collections	5	4	3	2	1

12. Please indicate your **SATISFACTION** with the **LIBRARY SERVICES** listed below:

	Extremely satisfied	Very satisfied	Satisfied	Less satisfied	Not satisfied	Don't Use
12.1 User Education	5	4	3	2	1	0
12.2 Reshelving of library material	5	4	3	2	1	0
12.3 Location of resources	5	4	3	2	1	0
12.4 Library catalogue	5	4	3	2	1	0
12.5 Reference Service	5	4	3	2	1	0

12.6 Circulation services

12.7 Bibliographical services 5 4 3 2 1 0

12.8 Current awareness service 5 4 3 2 1 0

12.9 Inter library loan/article

delivery service

12.10 Access to library 5 4 3 2 1 0

computers

12.11 Library web site 5 4 3 2 1 0

12.12 Medical Database 5 4 3 2 1 0

12.13 Staff assistance in

library

13. How **IMPORTANT** the following **FACILITIES** to you?

	Extremely important	Very important	Important	Less important	Not important
13.1 Group study room	5	4	3	2	1
13.2 Individual study carrels	5	4	3	2	1
13.3 Reading tables	5	4	3	2	1
13.4 Air conditioning and ventilation	5	4	3	2	1
13.5 Lighting	5	4	3	2	1
13.6 Photocopies	5	4	3	2	1
13.7 Computer for Data Search	5	4	3	2	1
13.8 Audiovisual equipments	5	4	3	2	1
13.9 Quietness	5	4	3	2	1
13.10 Cleanliness	5	4	3	2	1
13.11 Furniture	5	4	3	2	1
13.12 Comfortable Study Area	5	4	3	2	1
13.13 Property Counter	5	4	3	2	1

14. How much are you **SATISFIED** with the following **FACILITIES** to your library?

	Extremely	Very	Satisfied	Less	Not
	satisfied	satisfied		satisfied	satisfied
14.1 Group study room	5	4	3	2	1
14.2 Individual study carrels	5	4	3	2	1
14.3 Reading tables	5	4	3	2	1
14.4 Air conditioning and ventilation	5	4	3	2	1
14.5 Lighting	5	4	3	2	1
14.6 Photocopies	5	4	3	2	1
14.7 Computer for data search	5	4	3	2	1
14.8 Audiovisual equipments	5	4	3	2	1
14.9 Quietness	5	4	3	2	1
14.10 Cleanliness	5	4	3	2	1
14.11 Furniture	5	4	3	2	1
14.12 Comfortable Study area	5	4	3	2	1
14.13 Property Counter	5	4	3	2	1

15. Has the use of **INFORMATION TECHNOLOGY OR ONLINE LIBRARY RESOURCES** made you more or less likely to?

	Extremely	Very	Likely	Less	Not
	likely	likely		likely	likely
15.1 Visit library in person	5	4	3	2	1
15.2 Find book in the library that you need	5	4	3	2	1
15.3 Find citations to journal articles that you need	5	4	3	2	1
15.4 Use internet	5	4	3	2	1
15.5 Consult reference librarians	5	4	3	2	1

15.6 Acquire information from non-library provided sources	5	4	3	2	1
15.7 Keep up to date in your field	5	4	3	2	1
15.8 Be a more productive researcher	5	4	3	2	1

16. Are libraries open when you **NEED** them during periods listed below?

	Always	Frequently	Sometime	Rarely	Never
16.1 Evenings	5	4	3	2	1
16.2 Weekends	5	4	3	2	1
16.3 Holidays	5	4	3	2	1
16.4 Summer session	5	4	3	2	1

17. During **EVENINGS AND WEEKENDS** what services do you need in the library?

	Always	Frequently	Sometime	Rarely	Never
17.1 Place to study	5	4	3	2	1
17.2 Reference assistance	5	4	3	2	1
17.3 Computer/Internet access	5	4	3	2	1
17.4 Circulation	5	4	3	2	1
17.5 Access to collection	5	4	3	2	1
17.6 Photocopy services	5	4	3	2	1
17.7 Reserves	5	4	3	2	1

18. What Important suggestion you will provide to improve the existing services?

	Extremely important	Very important	Important	Less important	Not important
18.1 To increase the no of books/journal	5	4	3	2	1

18.2 Increase library hours	5	4	3	2	1
18.3 Add more computers in the library	5	4	3	2	1
18.4 Provide library consultation for your research	5	4	3	2	1
18.5 Notification of newly published	5	4	3	2	1
18.6 User orientation	5	4	3	2	1
18.7 Newly published journal in Health Sc	5	4	3	2	1
18.8 Improve library infrastructure	5	4	3	2	1
18.9 Provide quieter study/work areas in libraries	5	4	3	2	1
1810 Computerization the whole library	5	4	3	2	1
18.11 Provide unlimited access to Internet sources	5	4	3	2	1
18.12 Provide trained and efficient staff	5	4	3	2	1

19. HOW OVERALL SATISFACTION IS YOU WITH THE COLLEGE LIBRARIES?

	Extremely satisfied	Very satisfied	Satisfied	Less satisfied	Not satisfied
19.1 Library services	5	4	3	2	1
19.2 Library collections	5	4	3	2	1
19.3 Overall libraries satisfaction Level	5	4	3	2	1